

2003 PAIMI Report

State: New Mexico

Program Name: Protection & Advocacy, Inc.

PROGRAM FUNDING

| Federal Award \$ FY 2004 | Outside Funding Sources | | | | | Total Income |
|--------------------------------|-------------------------|-------|-------|---------|-------|-----------------|
| | Earned Income | IOLTA | State | Private | Other | |
| \$ 400,000 | \$ 20,000 | \$ - | \$ - | \$ - | \$ - | \$ 420,000 |

CHARACTERISTICS OF CLIENTS SERVED

| Total Clients Served | Client Age | | | | | |
|-------------------------|------------|------|-------|-------|-----------|---------|
| | 0-4 | 5-20 | 21-59 | 60-64 | 65 & over | Unknown |
| 122 | - | 43 | 69 | 3 | 6 | 1 |

| Total Clients Served | Client Gender | | |
|-------------------------|---------------|--------|---------|
| | Male | Female | Unknown |
| 122 | 83 | 39 | - |

| Total Clients Served | Client Ethnicity/ Race | | | | | | |
|-------------------------|------------------------|-------------------------------|-------|-------------------------------|--|---------------------|-------|
| | Hispanic | American Indian/ Alaska | Asian | Black/ African American | Native Hawaiian or Pacific Islander | White/ Caucasian | Other |
| 122 | 48 | 2 | - | 3 | - | 68 | 1 |

| Client Living Arrangement | | | | | | | | |
|---------------------------|-----------------------|----------------------------|---|-------------|--------------|-------------|----------------------|-----------------------|
| Total Clients Served | Independent Living | Parental or Family Home | Comm. Resid. Home for Children/ Youth 0-18 yrs | Foster Care | Nursing Home | Psych Wards | Public Institutes | Private Institutes |
| 122 | 15 | 13 | 3 | 3 | 6 | 11 | 28 | 6 |

| Legal Detention | Prison | Homeless | Multiple Living | Unknown |
|--------------------|--------|----------|--------------------|---------|
| - | 30 | 7 | - | - |

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DISTRIBUTION OF COMPLAINTS INVOLVING ABUSE

| Number of Abuse Complaints Closed | Inappropriate/Excessive | | Involuntary | | | |
|-----------------------------------|-------------------------|--------------------|-------------|-----|---------------------------|---------------|
| | Medication | Physical Restraint | Medication | ECT | Aversive Behavior Therapy | Sterilization |
| 52 | 8 | 15 | 1 | - | - | - |

| Complaints Concerning | | | | | | | |
|--|--------------------------------------|------------------|----------------|------------------------------|----------|------------------------|-------|
| Failure to Provide Mental Health Treatment | Failure to Provide Medical Treatment | Physical Assault | Sexual Assault | Staff Threats of Retaliation | Coercion | Financial Exploitation | Other |
| 13 | 2 | 7 | 3 | 3 | - | - | - |

DISTRIBUTION OF COMPLAINTS INVOLVING NEGLECT

| Number of Neglect Complaints Closed | Failure to Provide for Appropriate | | | | | | | |
|-------------------------------------|------------------------------------|-----------------------------------|--------------------------|--------------------|---------------|---------------|-----------------|---------------------|
| | Res./ Inpatient Admission | Trans. To/From Treatment Facility | Mental Health Diagnostic | Medical Diagnostic | Personal Care | Safe Environ. | Personal Safety | Written Treat. Plan |
| 10 | - | - | 1 | 1 | - | 4 | 1 | - |

| Rehab. Voc. Prog. | Discharge Planning | Institution Release | Other |
|-------------------|--------------------|---------------------|-------|
| - | 2 | 1 | - |

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DISTRIBUTION OF RIGHTS COMPLAINTS

| Number of Rights Complaints Closed | Discrimination in: | | Denial of: | | | | |
|------------------------------------|--------------------|------------|-------------------------------|--------------|-------------------------------|---------|----------------------------|
| | Housing | Employment | Reimbursement and Entitlement | Guardianship | Rights Protect or Legal Asst. | Privacy | Recreational Opportunities |
| 24 | - | - | 1 | 5 | 1 | - | 1 |

| Denial to: | | Failure to Provide: | | | Problems with Advance Directives | Denial to Family Rights |
|------------|-------------------|---------------------|------------------|-----------|----------------------------------|-------------------------|
| Visitors | Access to Records | Confidentiality | Informed Consent | Education | | |
| - | - | - | - | 7 | - | - |

| Problems with: | | | | Denial to: | Other |
|-------------------------|-------------|-------------------------|--------------------------|---------------------------------|-------|
| Consumer Finance Issues | Immigration | Criminal Justice Issues | Health Insurance Managed | Community Habilitation Services | |
| 1 | - | 1 | 3 | 3 | - |

DEATHS REPORTED/INVESTIGATIONS CONDUCTED

| Deaths Reported from Mental Illness Facilities | Investigations Conducted |
|--|--------------------------|
| - | - |

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INTERVENTION STRATEGIES TO ADDRESS INDIVIDUAL CLIENTS

| Types of Interventions | | | | | | | |
|------------------------------|-----------------------|-----------------------------|----------------------|-----------------|----------------------------|----------------|-------|
| Total Intevention Strategies | Short Term Assistance | Abuse Neglect Investigation | Technical Assistance | Admin. Remedies | Negotiation/ Investigation | Legal Remedies | Other |
| 85 | 32 | 17 | 8 | 18 | 5 | 5 | - |

NON-CASE DIRECTED SERVICES

| Number of Services and Clients Impacted | | | |
|---|--------|-------------------------|-------|
| Non-Litigation Advocacy | | Class Action Litigation | |
| 1 | 61,600 | 1 | 1,750 |

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DISTRIBUTION OF ADVISORY COUNCIL PRIMARY IDENTIFICATION

| Total | Primary Identification of Advisory Council Members | | | | | | | |
|-------|--|--|---------------------------------------|--------------------------------|-----------|-----------------------------------|-------|-----------|
| | Recipients/ Former Recipients | Families of Recipients/ Former Recipients | Mental Health Service Providers | Mental Health Professionals | Attorneys | Knowledge- able Individuals | Other | Vacancies |
| 13 | 5 | 2 | 3 | 1 | 1 | 1 | - | - |

PAIMI STAFF ETHNICITY AND GENDER

| Total Number of PAIMI Staff | Ethnicity and Race | | | | | | |
|--------------------------------|--------------------|----------------------------------|-------|---------------------------------|------------------------------------|-------|------------------------------|
| | Hispanic | American Indian or Alaskan | Asian | Black or African American | Hawaiian or Pacific Islander | White | Information Not Available |
| 21 | 5 | 1 | - | 1 | - | 14 | - |

| Total Number of PAIMI Staff | Gender | | |
|--------------------------------|--------|--------|------------------------------|
| | Male | Female | Information Not Available |
| 21 | 3 | 17 | 1 |

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DISTRIBUTION OF ADVISORY COUNCIL ETHNICITY\ RACE AND GENDER

| Total Number | Ethnicity | | | | | | |
|--------------|-----------|-----------------------------|-------|-------------------------|-------------------------------|-------|---------------|
| | Hispanic | Native American/ Alaskan | Asian | Black/ African American | Hawaiian/ Pacific Islander | White | Not Available |
| 13 | 2 | 2 | - | - | - | 9 | - |

| Total Number | Gender | | |
|--------------|--------|--------|--------------------------|
| | Male | Female | Information Not Provided |
| 13 | 8 | 5 | - |

DISTRIBUTION OF GOVERNING BOARD PRIMARY IDENTIFICATION

| Total Number of Governing Board Members | Primary Identification | | |
|---|------------------------|-------------------|---|
| | R/FR MHS GB | Family Members GB | Others Who Represent or are Knowledgeable |
| 1 | - | 1 | - |

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DISTRIBUTION OF PAIMI PROGRAM ADVOCACY ACTIVITIES

| PAIMI Program Advocacy Activities | | |
|---|---|--------------------------------------|
| Information & Referral | Education/ Training Activities | Total Persons Trained |
| 560 | 84 | 1,600 |

| Information Dissemination Activities | | | | | | | |
|---|----------------------|---------------------|---------------------------------|--------------------------------------|--|----------------------------|---|
| Radio/ TV Appearances | News Articles | PSAs/ Videos | Reports Disseminated | Publications Disseminated | Information About P & A | Hits on Website | Total # of Individ. Provided w/ Info |
| - | 20,000 | - | 4,200 | 680 | 1,500 | 1,500 | 30,124 |